



We foster an environment where highly productive teams can communicate, cooperate, and innovate in an atmosphere of mutual trust and respect.

Our products are built on the strength and innovation of talented people like you. At Cohu you can be part of a team that works together to advance technology and develop quality products for customers around the world. If you are looking for great opportunities, Cohu may provide just the place for you to explore your potential, accelerate your career and be valued for your contributions.

APPLY TODAY

Be part of a creative and innovative team by sending your resume to:

Human Resources Department
Cohu Malaysia Sdn. Bhd.
No. 5203-1, Jalan Pak 2/3
Kawasan Perindustrian Ayer Keroh Fasa 4
75450 Ayer Keroh, Melaka

Email: Vickie.Luye@cohu.com

Contact: 06-2527588

www.cohu.com/careers

Technical Account Manager

KEY RESPONSIBILITIES:

- Establish and enhance good relationship with customers of all level
- Work closely with related internal teams, consistently provide excellent support to customers
- Understand and be sensitive to market trend as well as competitions activities. Take initiative in providing latest market trend and competitions activities to Global Account manager and THG
- Understand customer's requirements and shortcomings well and be willing to work internally to introduce solutions to address the requirements and/or shortcomings of customers.
- Regularly meet up with customers and proactively executes action items upon getting feedback from customers as well as delegate action items to related departments/teams for executions.
- Work with customers to drive key customer projects and escalations.
- Align with customer on project milestone plan and ensure required resource are aligned internally and from customer side.
- Liaise amongst customer, THG, FAE's and internal teams to facilitate progress of customer projects and critical customer issues.
- Internal alignment of project progress, support FAE and customer team in resolution of critical field issues and 8D requests from customers.

REQUIREMENTS:

- Good knowledge in Cohu THG products especially TnI and willing to strengthen knowledge in Jaguar in order to support
- Basic understanding of Cohu THG, ISG and STG
- Degree/Diploma in Electronic, Electrical, Mechanical, Mechatronic Engineering or related field
- At least 5 years of experience in similar industry environment